Service Bulletin

19-044

April 23, 2019 Version 2

2018 Accord: Rear Tray Rattles

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2018	Accord 1.5L	EX-L	1HGCV1F5.JA000001 thru 1HGCV1F5.JA267477
2018	Accord 1.5L	EX-L Navi	1HGCV1F6.JA000001 thru 1HGCV1F6.JA251627
2018	Accord 1.5L	Touring	1HGCV1F9.JA000001 thru 1HGCV1F9.JA246794
2018	Accord 2.0L	EX-L	1HGCV2F5.JA000001 thru 1HGCV2F5.JA051633
2018	Accord 2.0L	EX-L Navi	1HGCV2F6.JA000001 thru 1HGCV2F6.JA052378
2018	Accord 2.0L	Touring	1HGCV2F9.JA000001 thru 1HGCV2F9.JA054604
2018	Accord Hybrid	EX-L	1HGCV3F5.JA000001 thru 1HGCV3F5.JA017179
2018	Accord Hybrid	EX-L Navi	1HGCV3F6.JA000001 thru 1HGCV3F6.JA015952
2018	Accord Hybrid	Touring	1HGCV3F9.JA000001 thru 1HGCV3F9.JA017119

SYMPTOM

The rear tray rattles when the audio unit bass is turned up.

POSSIBLE CAUSES

The rear tray may be warped in the back corners.

CORRECTIVE ACTION

Apply a 5 mm X 50 mm piece of EPT foam to each back corner of the rear tray.

REQUIRED MATERIALS

Part Name	Part Number	Quantity
EPT Foam (One roll repairs 40 vehicles.)	06990-SA5-000	1

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

PARTS INFORMATION

Part Name	Part Number	Quantity
C-Pillar Clip	91561-TVA-A01	2

WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
848001	Remove the rear tray, and apply EPT foam to the back corners.	1.0 hr	00401	03217	A19044A	84502-TVA-A36ZA

Skill Level: Repair Technician

DIAGNOSIS

Turn the audio unit up to a volume level of 23 and the bass all the way up.

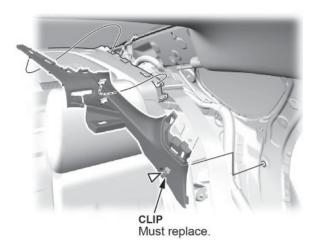
- If a rattle is heard around the rear tray area, go to REPAIR PROCEDURE.
- If no rattle is heard around the rear tray area, continue with normal system troubleshooting.

REPAIR PROCEDURE

NOTE

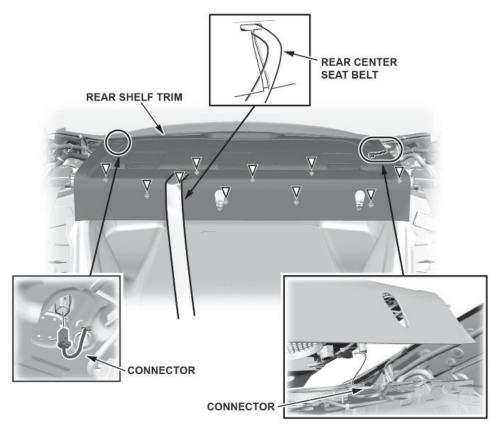
SRS components are located in this area. Review the SRS component locations and the precautions and procedures before doing repairs or service. Refer to the service information.

1. Remove the C-pillar lower trim.



2. Fold down the rear seat-back(s).

3. From the trunk lid opening, disconnect the high-mount brake light connector.



- 4. Detach the clips.
- 5. Lift up the rear shelf trim, then disconnect the connector.
- 6. Pull out the rear center seat belt through the slit in the rear shelf trim, then remove the rear shelf trim.

7. Cut two pieces of EPT foam 5 mm X 50 mm.



- 8. Clean the surface of the rear shelf where the EPT foam will attach. Then, apply the cut pieces of EPT Foam to each corner of the rear shelf as shown.
- 9. Install all removed parts in the reverse order of removal.
- 10. Make sure the noise is gone.

END